

UK Broadband Speedtest Results May 2008

This press release gives the aggregated speedtest results from tests carried out by site users at <u>www.broadband.co.uk</u> for May 2008.

| Average download & upload speeds - May 2008 | | | | |
|---|----------------------------------|--------------------------------|--|--|
| ISP | Average Download speed (Mbps) | Average Upload Speed (Mbps) | | |
| AOL | 1.963 | 0.262 | | |
| Be/O2 | 5.552 | 0.746 | | |
| BT | 2.584 | 0.343 | | |
| Eclipse | 1.352 | 0.352 | | |
| Orange | 3.301 | 0.398 | | |
| Plusnet | 2.477 | 0.339 | | |
| Sky | 3.496 | 0.449 | | |
| Talk Talk | 2.773 | 0.306 | | |
| Tiscali | 2.482 | 0.328 | | |
| Virgin Media | 4.877 | 0.424 | | |
| All providers | 3.363 | 0.375 | | |

O2 and Be top the charts with an average download speed of 5.55Mbps and an average download speed of 0.745Mbps, this is not surprising given that they provide all their broadband services using ADSL2+ which provides for speeds up to 24Mbps.

Eclipse Broadband trail in last place with an average download speed of only 1.35Mbps.

The average over all tests was a download speed of 3.36Mbps, which is an improvement of 0.13Mbps on April 2008's average of 3.23Mbps, and a great improvement of 0.69Mbps on the November 2007 average of only 2.67Mbps. This would appear to show the trend for average broadband speeds in the UK continuing to rise.



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| Average download speeds split by time of day – May 2008 | | | | |
|---|---|--|--|--|
| ISP | Overnight (00:00 to 08:00) Average download speed (Mbps) | Daytime (08:00 to 18:00)Average download speed (Mbps) | Evening (18:00 to 00:00)Average download speed (Mbps) | |
| AOL | 1.850 | 2.131 | 1.781 | |
| Be/O2 | 5.316 | 5.676 | 5.495 | |
| ВТ | 2.425 | 2.752 | 2.385 | |
| Eclipse | 3.658 | 1.434 | 1.000 | |
| Orange | 2.659 | 3.090 | 3.558 | |
| Plusnet | 3.502 | 2.475 | 2.272 | |
| Sky | 3.904 | 3.681 | 3.524 | |
| Talk Talk | 2.845 | 2.902 | 2.620 | |
| Tiscali | 3.101 | 2.378 | 2.473 | |
| Virgin Media | 4.935 | 5.284 | 4.458 | |
| All providers | 3.699 | 3.494 | 3.182 | |

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight levels show a significantly higher average speed than the evening peak period, with daytime use between the two. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

Some suppliers networks clearly show strain during the evening peak such as Eclipse, Tiscali and Plusnet, whereas other such as Orange, Be/O2 and TalkTalk appear more resilient.



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About the broadband.co.uk speedtest results

- Our results are taken from our website users performing speedtests using our speedchecker at <u>http://www.broadband.co.uk/broadband-speed-test.jsp</u>
- We record tens of thousands of speedtests every month.
- Unlike other speedtest services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
 - AOL
 - Be Broadband / O2 (although marketed separately they share a common infrastructure)
 - BT
 - Eclipse
 - Orange
 - Plusnet
 - Sky
 - TalkTalk
 - Tiscali
 - Virgin

About broadband.co.uk

- We are one of the original broadband information and comparison sites having been running since 2004
- With well over 1 million visitors per year we are the UK's leading source of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speedtester and broadband postcode lookup functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

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