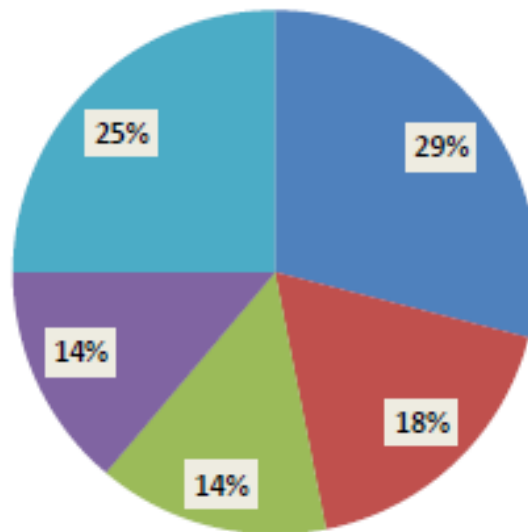


Status of adults with PPI insurance



■ I have made a PPI claim which has been paid

■ I have had a PPI claim rejected and no other claim paid

■ I am awaiting payment of a PPI claim and have had no other claim paid

■ I intend to make a PPI claim and have had no other claim paid

■ I have taken out PPI insurance but have not and do not expect to make a claim