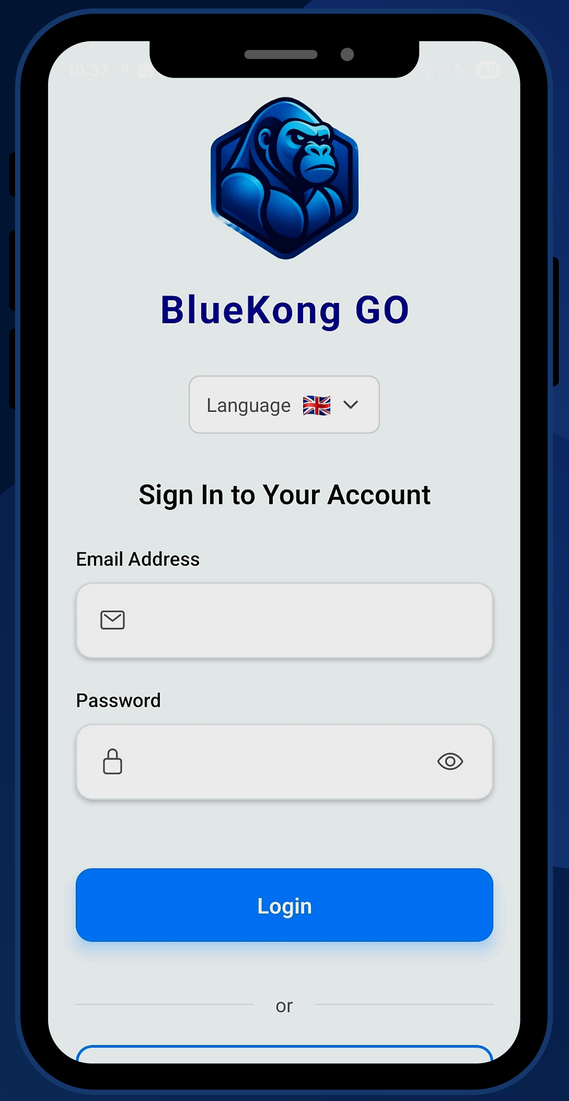
Engineers. Anytime. Anywhere.

BlueKong GO

BLUEKONG NETWORKS

What Is BlueKong GO

- A revolutionary platform connecting customers with vetted engineers, globally at the click of a button.
- Real-time access to verified, qualified engineers.
- Easy booking, engineer tracking, carbon tracking, and communication all within one location.
- Transparent integrated service levels, SLAs, and reporting.
- Reduces time-to-resolution and boosts field productivity.
- Dynamic AI driven pricing support for adhoc requests.
- Direct to tech model. A true RaaS model.

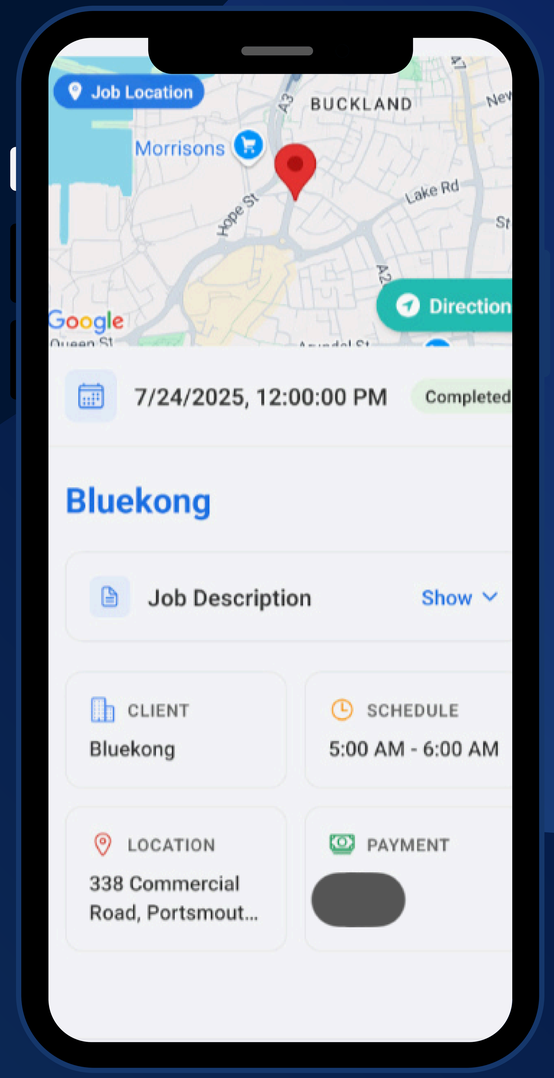


For more information contact: Quotes@BlueKongNetworks.com

BLUEKONG NETWORKS

How You Will Use It

- Sign in via web, mobile app or via a connected API.
- Post an IMAC, FTE, ad-hoc or SLA service request.
- Match with a qualified engineer automatically, with managed assignment selection from BlueKong internal delivery teams.
- Guaranteed the best engineer everytime.
- Track engineer, job status, communication, and resolution in real-time.
- Access audit trails, reports, and service feedback.
- Marketplace meets project delivery, engineer sourcing + full coordination.
- Deliver SLA driven outcomes globally.
- Pre-qualified, vetted and peer-reviewed engineer network.
- Integrated mobile and desktop workflows.



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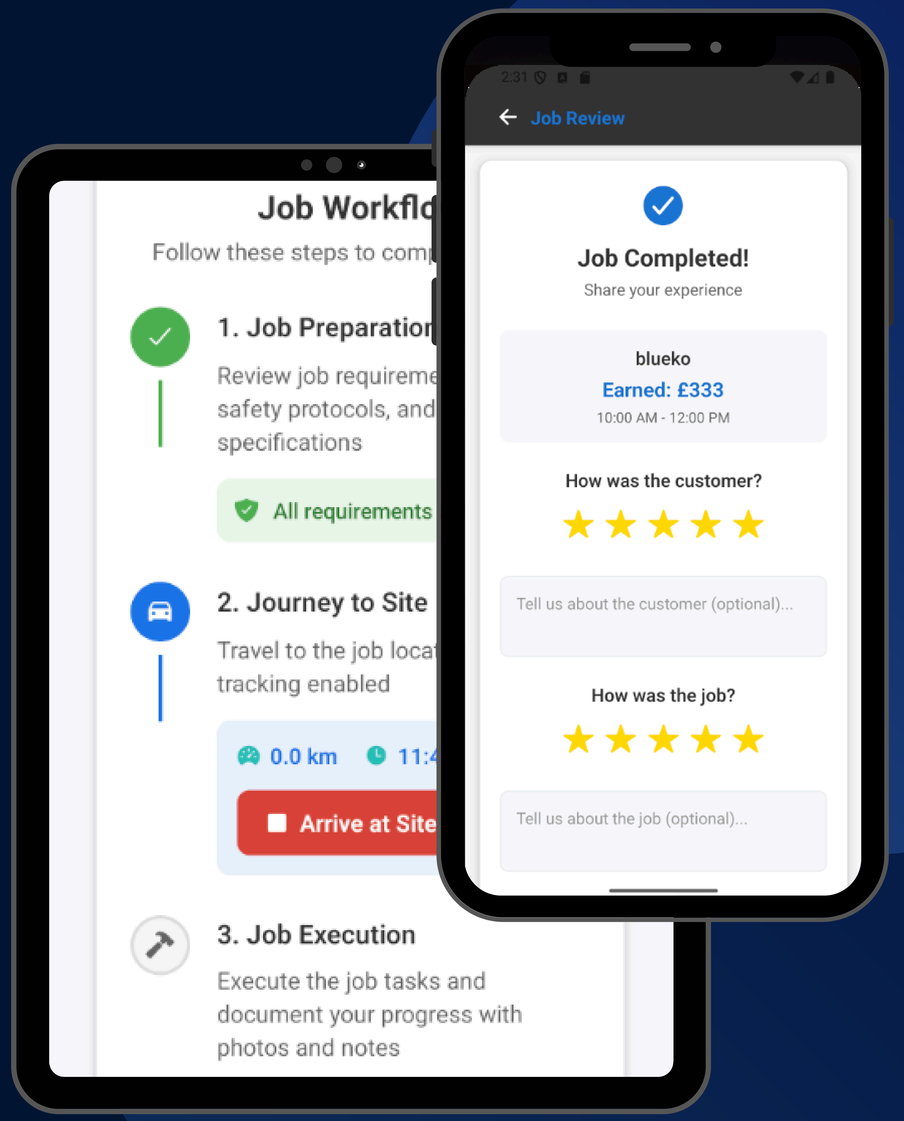
Key Differentiators

- Full end to end job management from within one system.
- Live engineer tracking, with live video and photo feeds onsite.
- Service SLAs tracked natively through the platform.
- Smart job allocation powered by custom logic.
- Carbon footprint tracking on all engagements.
- No licensing costs for the platform. Its Free!
- Not a native pay as you go model, BlueKong GO will provide full payment term options for customers.
- Full moderator, escalation and account management support from BlueKong Networks team. Including a 10 day work guarantee!
- Complimentary services like project management or service delivery at the click of a button.



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