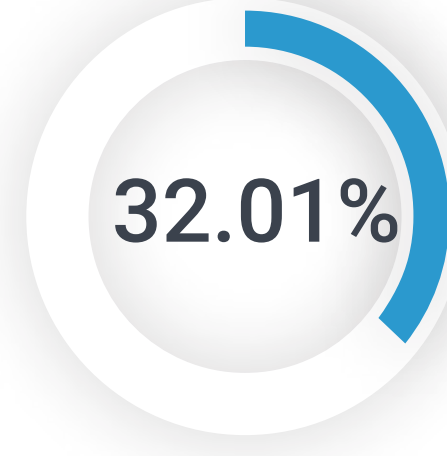


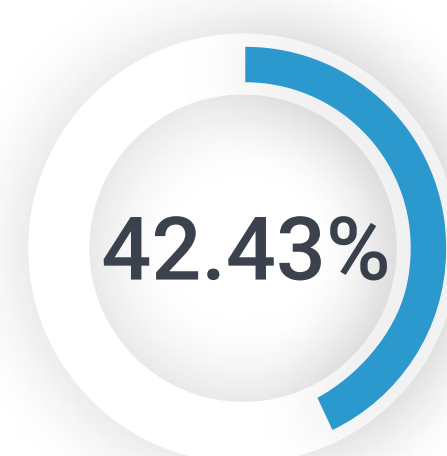
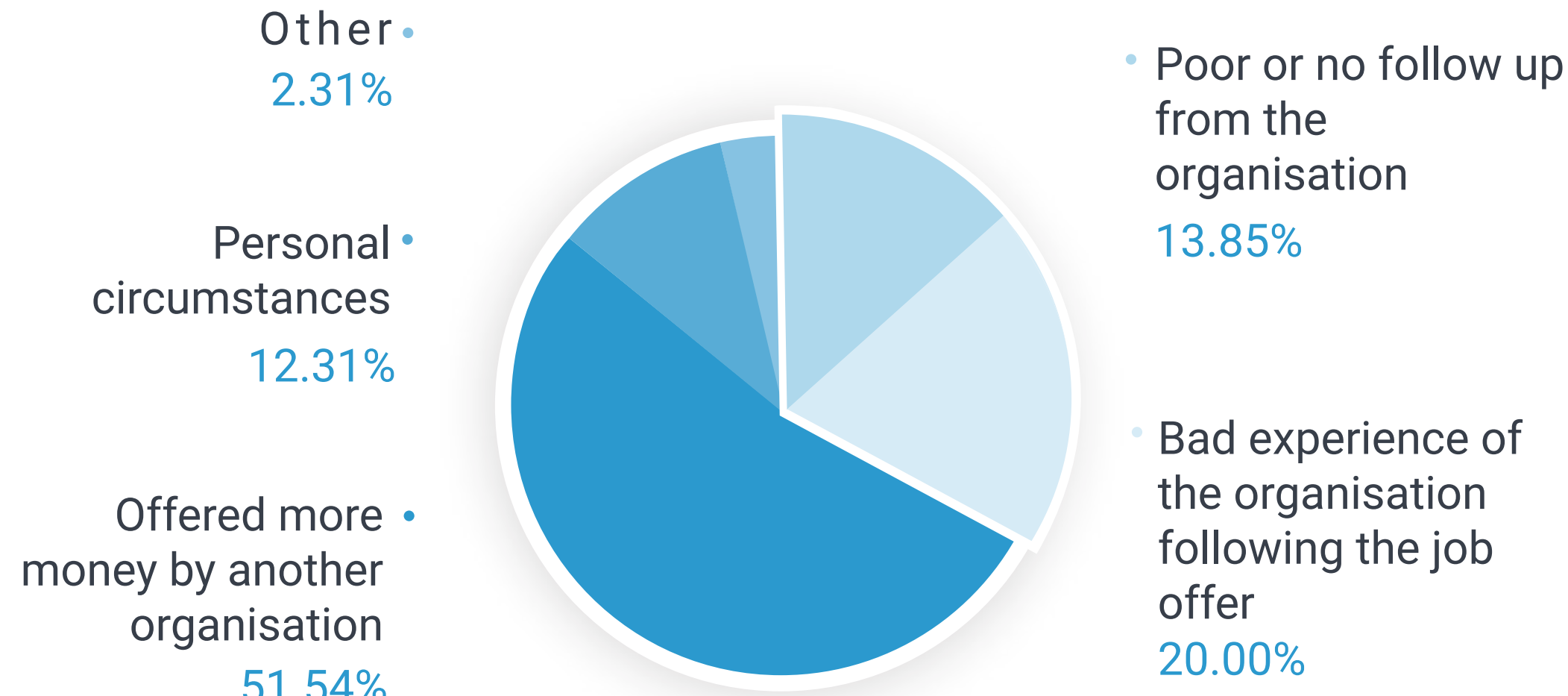
How much is poor onboarding costing SMEs?

The facts...



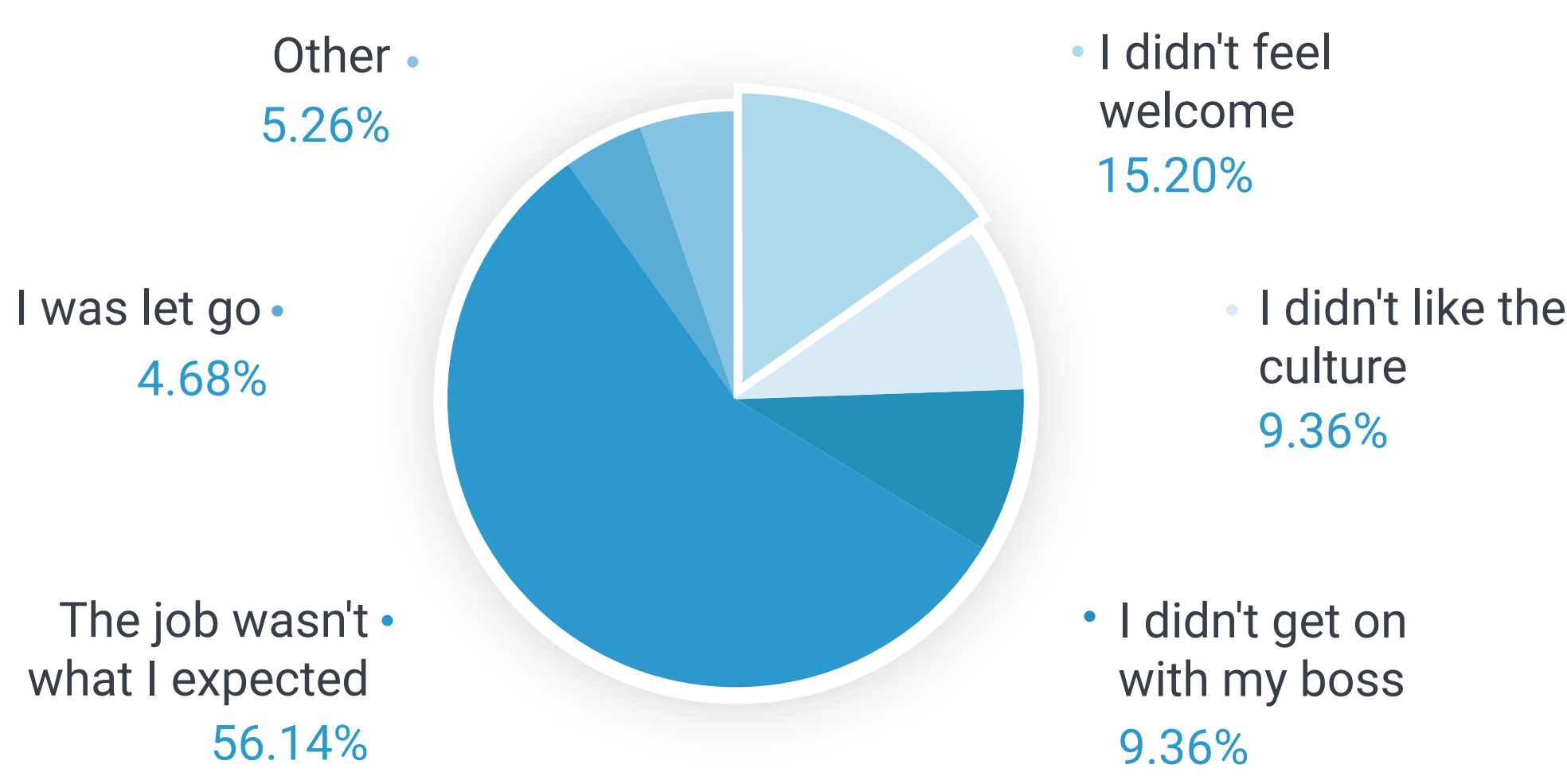
32.01% of office workers accepted a job, but never started

Do you know why?



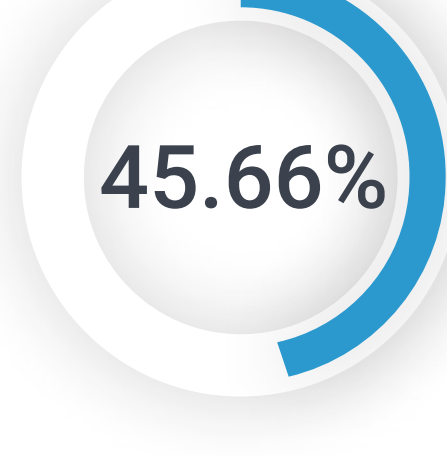
42.43% said they had quit a job in the first six months

They said they quit because...



Where are employers missing a trick?

Poor communication



45.66% of respondents said they had heard nothing from their employer between accepting the job offer and starting on the first day

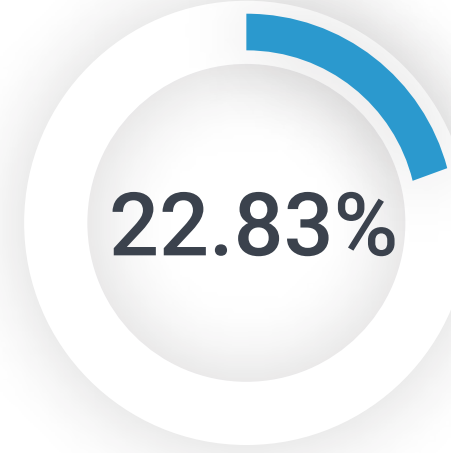
It's essential to get your new hires engaged before they start.

Poor preparation

An uncomfortably high percentage of respondents reported that not everything was ready for their first day.



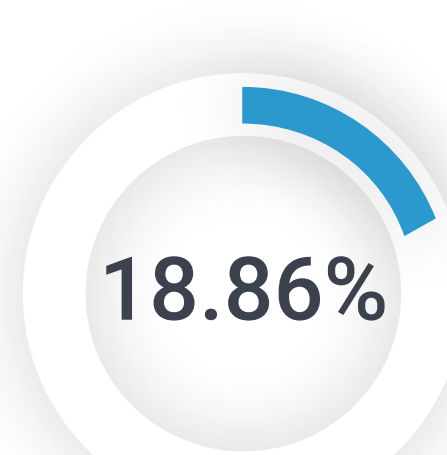
No desk



No computer

Pay attention to the essentials. It matters.

Poor welcome



18.86% of employees felt frustrated or ignored on their first day.

Just think how you'd feel if you weren't made to feel welcome – and how quickly you'd start looking for a new role?

Poor planning

When asked what stopped them getting up to speed in their new role, better training topped the polls.

Training	35.98%
Clearer goals / explanation of what was expected of me	32.26%
Regular check-ins with my manager	23.08%
Mentoring from a colleague	17.87%
Mentoring from a senior manager	16.38%
More up-to-date IT/software	15.63%

Don't forget to arrange training and set clear objectives.

The survey of 403 adults in full time employment in SMEs was conducted in the UK in April 2018. 57.82% of the respondents were female, 37.22% aged between 18-34 and 51.61% aged between 35-54. 49.38% worked in organisations with less than 50 employees and 50.62% between 51-249. When comparisons are made with larger organisations with more than 250 employees, the sample base is 597.

