

Latest innovation strengthens our flexibility promise to customers



Laura Stucki demonstrates DocumentStation at Nyon, Switzerland

Regus Global Product Development team is launching a revolutionary document services solution that lets customers print any time, anywhere from their own PC, smartphone or tablet device.

Regus DocumentStation helps customers to work much more flexibly as they will no longer be tied to a specific printer in a specific center. It will also reduce the time center teams spend installing printer drives and give sales people a unique new capability to highlight in the sales pitch.

It allows registered customers to print, fax, scan and copy documents whenever they want and wherever they are, quickly and securely. For example, they can be on a train or in a center in one location and send an email to print when they arrive at another.

Regus DocumentStation has already transformed document services for customers in its pilot locations, as well as new Mobile Business Lounges like the one inside the Shell service station in France. It also reduces the time center teams spend installing printer drives and gives sales people a unique new capability to highlight in the sales pitch.

Now this innovative product is being rolled out across the world, starting with France, Germany and the Netherlands and our new centers.

“DocumentStation ensures a better customer experience, allowing our mobile-flexible working strategy to come to life whether you’re in a Shell petrol station, at home, a Business Lounge or a center,” said Chris Roberts, Global Product Director. “It provides our customers with a significantly better experience – and best of all, no one else has it.”

How DocumentStation works

A touchscreen computer running the ‘cloud based’ DocumentStation service is located next to (and connected to) the printer in a center.

Customers enter their Businessworld card number on a web page and follow quick and easy instructions to enrol (in a language of their choice).

Once enrolled, they can use any of the services offered by the DocumentStation. The simplified service choices on the touchscreen give them the option to print, fax, scan, copy, etc.

In the case of printing, their print job (sent from any device) is sent to the DocumentStation global server and is securely held until the customer is ready to release it at any printer in any center

It’s simple, secure and the perfect solution for a better customer experience in centers and on the move.

If you want to learn more, please email Andre Sharpe, Global Director, Product and Business Development.